



Legal Terms and agreement (Short Version)

1. Please clear vehicle of the majority of personal Belongings prior to your appointment time. Don't worry about trash, we'll take care of that for you. (Do not remove legally required documents such as registraton and proof of insurance).
2. This is a home business. If you are coming to our shop location for your detail, Please send an eta prior to your arrival, and one of our detailers will meet you outside.
3. Cash or Card accepted. No checks. All sales are subject to Vancouver, WA Sales Tax Rate of 8.5%. All prices are an estimate and are based on vehicle size, condition and customer expectations.

Long, Legal and boring version

The terms and conditions set forth herein reflect Detailing Done Right LLC policy with respect to each of its customers. All customers of Detailing Done Right LLC agree to be bound by the terms and conditions set forth below.

We Strive to offer a stress-free detailing experience for our customers.

Your vehicle and performing correct detailing techniques is our first priority. We will not perform any service that shows potential to cause harm or damage your vehicle. Prior to Detailing Done Right performing services on your vehicle, you, the owner, will advise us of any cosmetic or mechanical issues that would prevent us from completing the detail.

These may include low battery, trunk permanently shut, windows do not roll down, etc...

If your vehicle poses a potential threat to our health and/or safety, we cannot and reserve the right to refuse to service the vehicle. If there is the threat of any harmful substances (needles, drugs, gasoline, etc.) in the vehicle, we reserve the right to refuse to service your vehicle and you will be charged the full estimate/agreed price of

the service. Our safety and the safety of our customers is our top priority. Because of the nature of our technicians/Detailers needing to drive the vehicle on public streets at times, the vehicle needs to be street legal. This means no illegal Substances, prescription medication, firearms or other items that may impose legal trouble if interaction with law enforcement were to take place. If your vehicle cannot be detailed once we arrive for a mobile detail, you will still be charged the full amount of your scheduled appointment if any of these above conditions apply (this includes not being present once we arrive).

Detailing Done Right LLC reserves the right to refuse service.

We will arrive as close to the scheduled appointment time as possible if this is a mobile service. However, sometimes situations can occur that will disrupt the daily schedule. Our safety will never be compromised by rushing to meet a schedule. You will be called and advised of an arrival time when schedules change beyond our control.

Pricing varies for each vehicle and is determined Vehicle size, condition and customer expectations.

Additional charges may apply for heavy stains, excessive pet hair, excessive debris removal, personal item removal and steam cleaning (if required) due to the additional time it takes.

Each customer agrees to indemnify and hold Detailing Done Right LLC, its owner, employees and affiliates from any damage, loss, expense, cost, claim and liability (including attorney and legal fees) arising out of Detailing Done Right LLC services, including without limitation, any accidental property damage not relating to the services performed. I acknowledge that the unique nature of Detailing Done Right LLC business may expose me to greater property damage risk, and I hereby assume such risk. Detailing Done Right LLC is not responsible for any personal property loss inside the vehicle. Please remove any personal property prior to our arrival or dropping your vehicle off at our shop location.

Detailing Done Right LLC will neither install nor remove any car seats or custom equipment from your vehicle unless deemed absolutely necessary and your approval and acceptance of these terms grants permission to do so. We will neither remove nor install car seats from your vehicle. If you would like your car seat cleaned underneath, please have it removed prior to your appointment. Due to the nature and legality of how car seats need to be installed, we cannot install, clean or remove neither car seats, booster seats etc. We will neither remove nor install custom equipment from your vehicle. This includes, but is not limited to, seat covers, subwoofers, light bars, pet protectors, and bumper stickers. If you would like these things cleaned underneath, please have them removed prior to your appointment.

We ask that you please provide us with a minimum 24 hours notice to change or cancel an appointment.

There are NO GUARANTEES of bringing your vehicle back to a specific condition (i.e. Show Room New or Off The Lot Condition).

Payment

We accept cash and credit cards. Payment is due at the completion of the detail. If payment was made online, payment is taken at your leisure. Please note payment is due prior or at the time of your arrival. A card reader is available and in person payments can be taken.

There may be an additional charge for Non Sufficient Funds or Returned Payments

We have your permission to take pictures or video of your vehicle for marketing purposes. These will never be sold or given to third parties. These photos will also be provided to you as "before and after photos". A link may be provided for you via email or text to access those photos.

Reimbursement will not be paid for any minor cosmetic damage as a result of detailing your vehicle. Due to the nature of Detailing, minor cosmetic damage can occur. Here at Detailing Done Right LLC. Reimbursement will be paid for any major damage caused to your vehicle as a result of our gross negligence or willful misconduct. Detailing Done Right LLC Needs to see and approve any body shops and/or vendors estimates for repairs/replacement before issuing any reimbursement.

Each customer agrees to indemnify and hold Detailing Done Right LLC, its owners, employees and affiliates from and against any and all liabilities, expenses, damages, and costs, including attorney and legal fees,

resulting from any service provided or injury after our services have been completed.

Signature

Date Signed